



**MINUTES OF THE WALNUT TREE PPG MEETING HELD AT WTHC ON
THE 8th OCTOBER 2024 @ 2 p.m.**

Attendees	Anne Burkle (AB):lan McColl (IM): Jacqui Theobald (JT):	
Apologies	Hiteshree Nathwani: Stephanie Warren: Dhanraji Singh: Mary Charlewood: Sabrina Kan: Marion Stevenson Hoare: Mary McMahon: Councillor Russell O'Brien: Robert Seamen	
New Members		
Chairperson	Janet Smith	
Practice Representatives	Not available	

1. Welcome and apologies

JS welcomed the members to the meeting – apologies received from Stephanie Warren: Dhanraji Singh: Hiteshree and Dilip Nathwani: Robert Seamen : Sabrina Kan: Marion Stevenson-Hoare: Mary Charlewood: Mary McMahon: Counsellor Russell O'Brien

2. Matters arising from the previous meeting

None voiced and so minutes accepted

3. Report from the Surgery

This was not available. Due to work pressures the surgery had requested that the meeting date be changed from the 26th September to the 8th October 2024 but unfortunately due to unforeseen health issues were unable to attend.

A request had been received from the surgery to consider having the PPG meetings every three months. Following lengthy discussions, those present understood the surgeries pressure of work and whilst agreeing in principle to the request also felt that it was important the group still met every six weeks with the Chairperson reporting to the surgery following each meeting. Those present, requested that even though a member of the surgery may not be present at all meetings – would the surgery consider still providing a report regarding the usual data such as DNAs etc.

4. Engage Consult – report on Progress

Not available.

5. ARRS Presentation

Cancelled – to obtain further information

6. Carers Café Report.

No further information available. AB asked if any further coffee mornings were being planned or if contact had been continued with MK Carers. AB would follow up.

7. Macmillan Coffee Morning

JS thanked all of those that had donated their time, cakes and monies. To date we do not know the total amount collected but would in due course.

8. Lobby Group Report

JT reported that she had been in direct contact with Counsellor Tracey Bailey with regards the concerns of future development and lack of infrastructure. This was impacting on surgery numbers and inevitably service provision. This had been taken up with both the local council and Planning Department.

JS reported that she had been trying to contact the PPGs of other surgeries in the group- and was surprised to find many surgeries were not complying with NHS guidelines. Both Whaddon and Redhouse surgeries had active PPGs and JS would investigate if we could establish a closer relationship.

JT would also contact Healthwatch in this regard

9. Walking Group

The walking group continued to function well and was now able to welcome some new members.

10. Newsletter

Discussions held as to the viability of the present style of Newsletter. The last one had not been published on the surgery website and to put that amount of effort into something that just sat in the waiting room seemed questionable. Having seen the newsletters published by Whaddon and Redhouse surgeries on the respective surgery websites all felt a review was in order.

11. Any Other Business

IM and JS had met with the new regional manager of Peak Pharmacy, Mr Mohammed Salloo and the local Peak Pharmacist, Joe.

Of concern are the complaints received regarding the availability of meds.

IM suggested that when Peak Pharmacy receive a script for meds that weren't available, they could notify the practice of a possible alternative which was in stock. This may assist patients having to rotate between pharmacy and surgery. Both Mr Salloo and Jo felt that a regular meeting with the relevant member of staff would assist to keep the surgery abreast of meds that continue to be nationally unavailable.

IM expressed concern as to the change in the representation of the practice with the PPG. JS explained that shortages of staff and ill- health were impacting on their availability. IM requested that we discuss with the surgery their current expectations and to work within that scope. Whilst we understood that work responsibilities governed their time – it was always better to work in collaboration.

JS would aim to set up a meeting with Kylie.

With no further business JS thanked the members who had attended. The next meeting scheduled for the 22nd November 2024 @ 10 am. JS to confirm permission from the surgery and that the staff room was available for the meeting.

